



Rolla Public Library Strategic Plan 2023

Mission Statement

The Rolla Public Library enhances the quality of life in the Rolla community by providing the resources and services for lifelong learning, by making available space and opportunity to connect with the community, and by fostering a love of reading.

Values Statement

The Rolla Public Library values free public access to information resources collected to satisfy all segments of the Rolla community through a commitment to excellent service and stewardship.

Vision

The Rolla Public Library aspires to serve as a resource that provides high-quality, patron-centered services to enhance the quality of life in the Rolla community.

Goals and Objectives

The Rolla Public Library has strategic and service goals. The strategic goals focus on enhancing the library's services and increasing awareness of the library and its resources. Our service goals address the priorities of our patrons and how we can best serve their needs.

Our goals and objectives align in one of these areas:

- 1. Community**
 - a. Provide resources, programming and opportunities for a diverse populations
 - b. Support lifelong learning and growth with the help of our staff
- 2. Technology/Innovation**
 - a. Develop our physical and non-physical collection considering community needs and suggestions
 - b. Ensure we have the appropriate technology to maintain excellent services
- 3. Facilities/Infrastructure**
 - a. Appropriately allocate space to meet our goals and objectives.
 - b. Increase our usable space
- 4. Staffing**
 - a. Evaluate responsibilities and realign to staff/roles (facility management, Missouri Evergreen)
 - b. Refine feedback mechanisms for more frequent evaluations and recognition.